



Executive Board Meeting

presented to

TRCC







## WELCOME AND INTRODUCTIONS

Chris Craig, FDOT



## WELCOME AND INTRODUCTIONS



Name

- Agency
- Voting Member?



#### TRAFFIC RECORDS COORDINATING COMMITTEE MEETING REPORT

SEPTEMBER 15, 2023



## SEPTEMBER 2023 MEETING MINUTES

Prepared For:

FLORIDA DEPARTMENT OF TRANSPORTATION

Prepared By:

CHRIS CRAIG, TRAFFIC SAFETY PROGRAM ADMINISTRATOR

Meeting Notes Taken By:

CAMBRIDGE SYSTEMATICS, INC.







FL I rafficRecords.com |

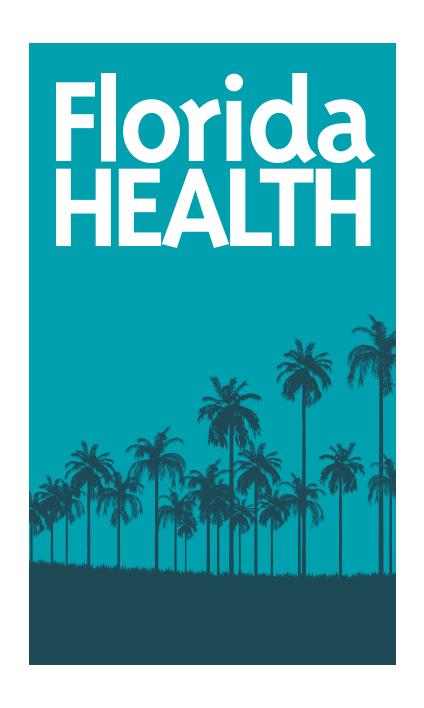




# FIELD DATA COLLECTION FOR NATIONAL EMERGENCY MEDICAL SERVICES INFORMATION SYSTEM (NEMSIS)

Florida Department of Health





## Traffic Records Coordinating Council Project Update

### **EMS Field Data Collection**



**December 1, 2023** 

## **EMS Field Data Collection**



**Luis Dominguez Project Director** 

**Brenda Clotfelter Project Manager** 





## **EMS Field Data Collection**





FY 23/24

Review of Grant Objectives & Status



300

100

15/16

16/17

17/18



### **Completeness**

Increase % of EMS agencies submitting to state incident level repository to 99% by September 30, 2024

200

18/19

19/20

**EMSTARS Agencies** 

84%

320 Total Licensed Agencies 270 Licensed Agencies in EMSTARS – 6 subagencies (276) 2 Pending 48 Aggregate

20/21

21/22

22/23

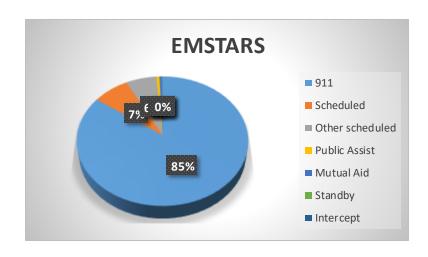


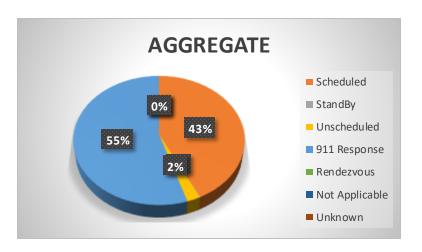
#### **Completeness**

Increase % of EMS emergency run reports submissions to the state repository to 100% by September 30, 2024.

98%

Aggregate system being remediated so no way to accurate calculate this qtr

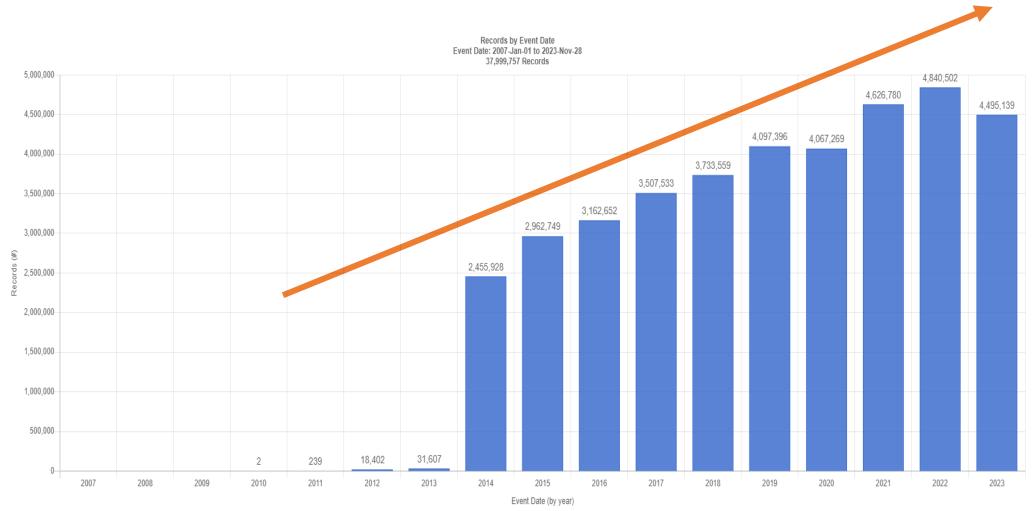






## biospatial Event Counts by Year





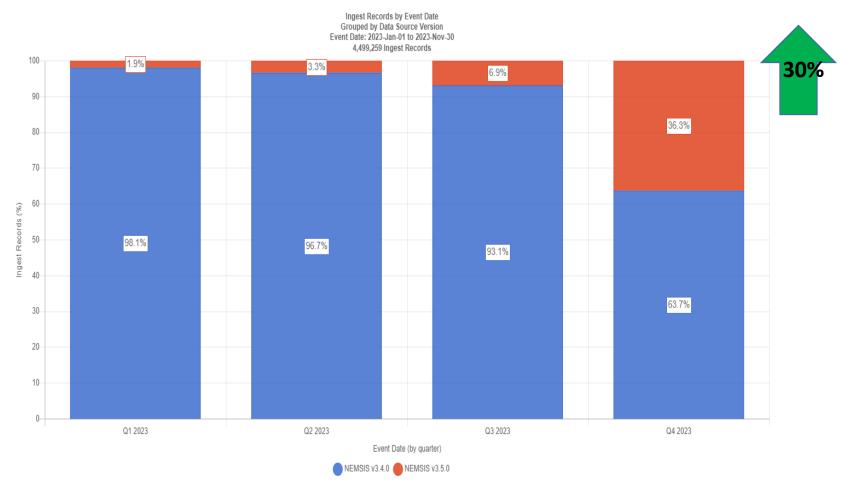




#### **Uniformity**

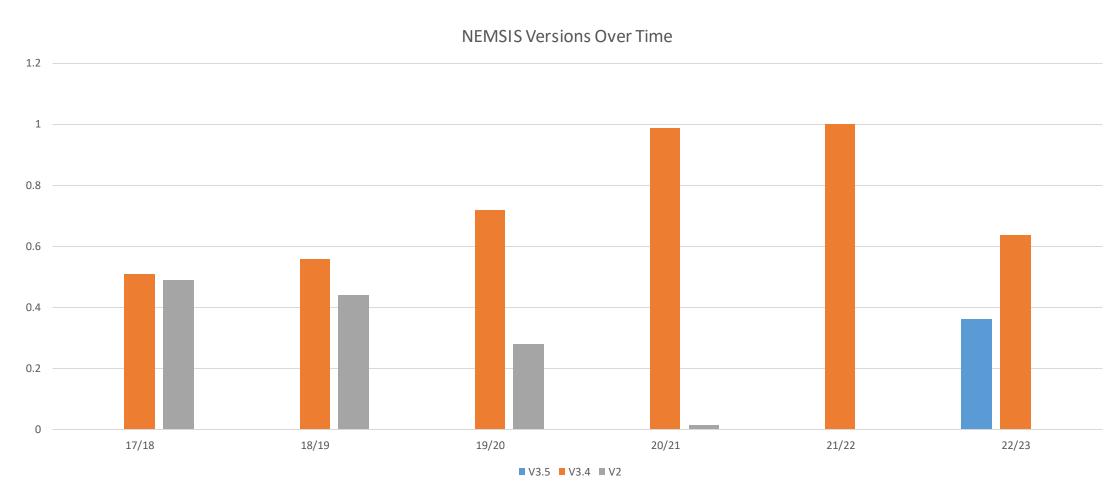
Increase % of EMS
emergency run
reports submitted in
compliance with
NEMSIS Version 3.5
to 80% by
September 30, 2024

36.3%





## **NEMSIS Versions over time**





## V3.5 Implementation

Vendor State of Readiness

8 vendors validated to submit V3.5 (up by 2 2 in progress)

			EMST/ARS		
Vendor	# of Agencies	NEMSIS v3.5	Florida V3.5 Validated		
ESO Solutions	98	Yes	Yes		
Zoll	53	Yes			
Image Trend, Inc.	33	Yes	Yes		
Documed	15	No	Yes		
EMSCharts, Inc.	10	Yes			
SafetyPad	8	No			
American Medical Response	7	No			
Digitech	7	Yes	Yes		
EPR Systems USA Inc	5	Yes	Yes		
Truamasoft LLC	5	Yes	Yes		
Emergency Reporting	4	No			
EMS Consultants Ltd.	4	No			
Cloud PCR LLC	2	No			
Metro pcr - Saffire Software	2	Yes	Yes		
Stryker formerly Physio-Control (Sansio)	2	No			
Creatie EMS - non compliant to Florida	1	No - In Compliance Testing			
FIREHOUSE Software, A Xerox Solution	1	No			
Beyond Lucid	-	Yes	Yes		



#### **Uniformity/Accuracy**

Publish an update to the Florida Data Dictionary with business rules for NEMSIS 3.5.1 by September 30, 2024.

- ✓ Monthly updates to State Data Set
- Current Business Rules under review
- √ V3.5.1 changes under review





### Completeness

Participate in NEMSIS Technical
Advisory Conference and NASEMSO
annual meetings to finalize the
implementation strategy.

- ✓ Participate in NEMSIS Technical advisory calls biweekly
- ✓ Participate in NASEMSO calls monthly or as scheduled

Conduct four EMS Advisory
Council Data Committee
worksessions to continue
maintaining Florida data
standards, business rules and
implementation best practices
consistent with NEMSIS.

✓ EMSAC Data Committee 1/10/24 - scheduled



## FY 23/24 OBJECTIVES



#### **Accuracy**

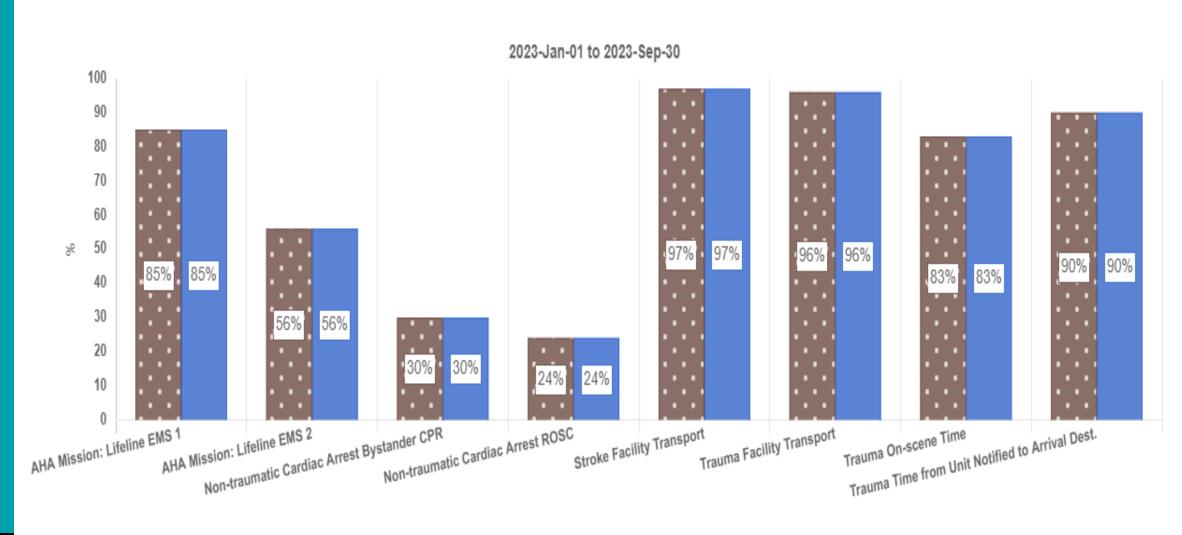
Monitor and report (quarterly) on a minimum of three data quality measures in addition to the NEMSIS data quality measures by September 30, 2024 (Measure data quality around 3 state Clinical performance measures).

Overall NEMSIS Data Quality			<i>90%</i>
•	Patient Information	97%+1	
•	Cardiac Arrest	<i>89%</i>	
•	Valid System Times	<i>98%</i>	
•	Injury Information	<b>78%</b>	
•	Clinical Times Recorded	<u>78%</u> -2	
•	Other incident Information	<i>97% +1</i>	

NEMSIS V3 Data Quality Dashboard 11/13/23



## **EMS Clinical Performance Measures**







#### **DATA QUALITY SCORE**



Each quality metric has its own measures to calculate the metric score.

All metric scores are used to calculate the overall Data Quality Score

#### **COMPLETENESS**

Data Submission Completeness Measure – based on predictive avg. call volume

ratio of
submitted
records
received to
the expected
number of
records to be
submitted to
Biospatial
GT = 90% - 5

T = 90% - 5 89-80 - 4 79-69 - 3 68-50 - 2 LT 50 - 1

#### **TIMELINESS**

Submission Timeliness Measure

% received within 10 hrs of event

Lt 11 =5 11-24 = 4

25-36 = 3 37-48 = 2

49-72 = 1

Gt 72= 0

 % of monthly demographic submissions At least 1 – 5 Else 0

#### **ACCURACY**

#### Business Rule Adherence Measure

- 100% fully validated 5
- >75% fully validated 4
- >50% fully validated 3
- % 1-5 warnings 2
- % GT 5 1
- warnings
- 100 % err 0

#### **RELEVANCE**

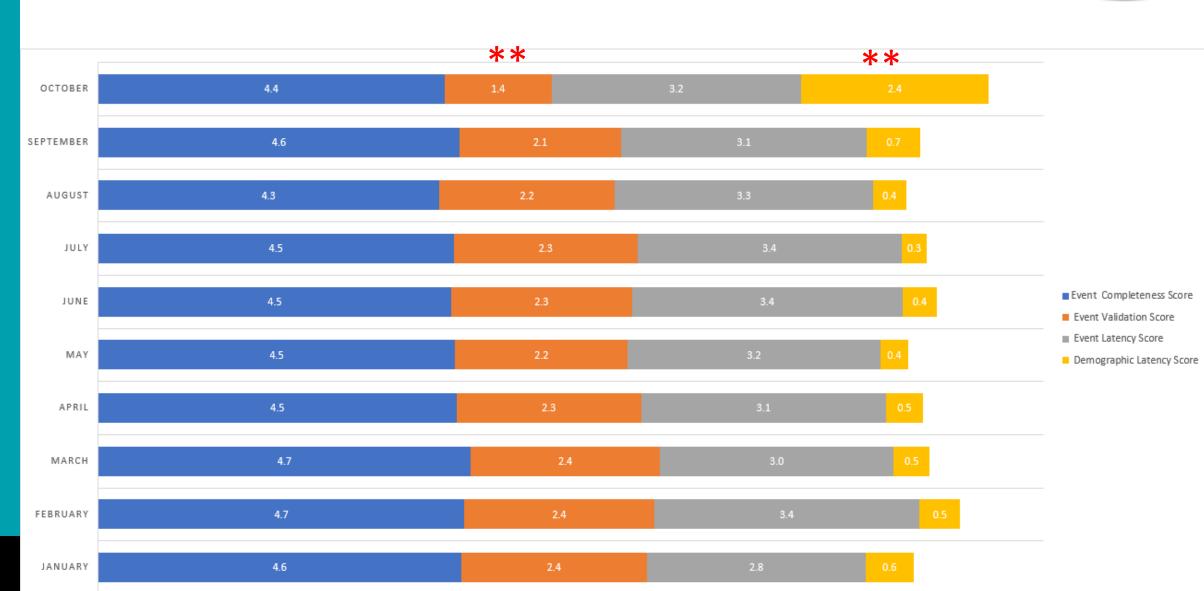
Business Rule
Adherence to
"select"
Performance
Measure and
their associated
elements

- Similar to the Accuracy but focuses on measuring accuracy of elements within the selected performance measures
- Can be expanded to clinical



## **Data Quality Scoring Results/Month**





#### **New Method Timeliness**

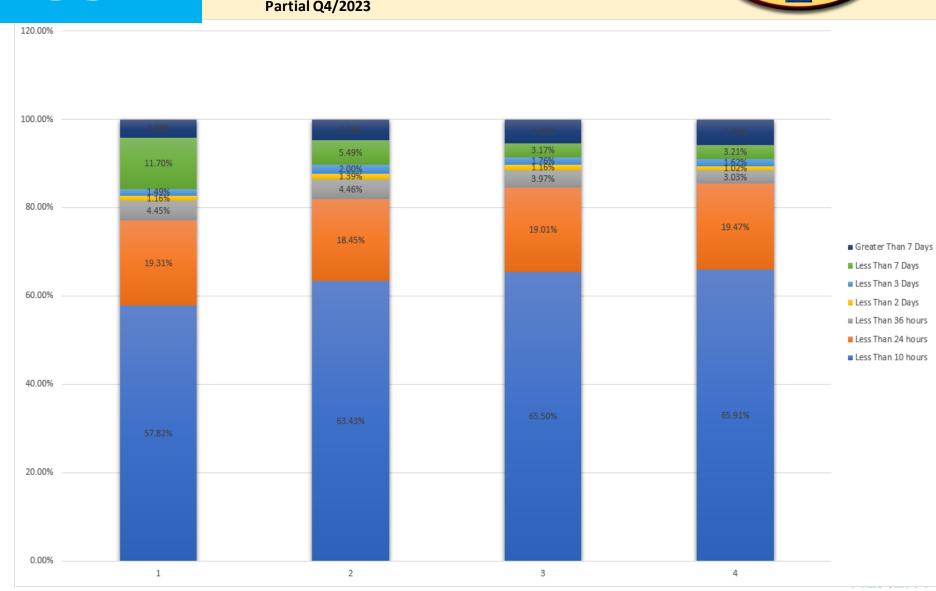
Partial Q4/2023



Increase % of V3 EMS emergency run reports received within 10 hours of the run to 70% by September 30, 2024

66% Qtr 3

(86% within 24Hr)





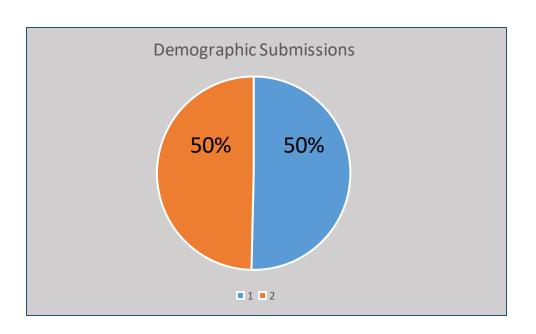
#### **Timeliness**

Increase % of agency
Demographic records
resubmissions received every
30 days by September 30, 2024

50%

**Up 41%** 

- ✓ Baseline 8.92% as of 8/23
- ✓ Monitoring/Reporting on measurements 10/23







**Current integrations within Biospatial** 

#### **Integration**

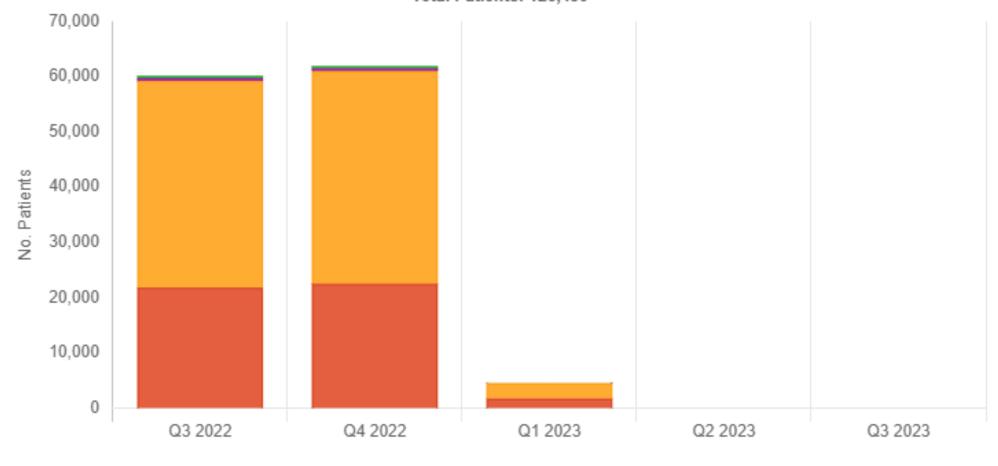
Link two additional data sources to the EMS state repository by September 30, 2024.

- Health Information Exchange
- Crash Records automated feed
   TBD waiting for MOU finalization
- ESSENSE Integration
- Trauma Data (no formal linkage)
- Florida Stroke Registry in progress
  - ✓ Requirements complete
  - ✓ Implementation 10/23
    - ✓ Data Use Agreement executed
    - Export configuration in process
    - ✓ UM test in progress

## **Linked EMS/Crash Data**



Injury Severity Resulting from Motor Vehicle Crashes 2022-Jul-01 to 2023-Sep-14 Total Patients: 126,430



Non-Severe Severe

Likely Fatal

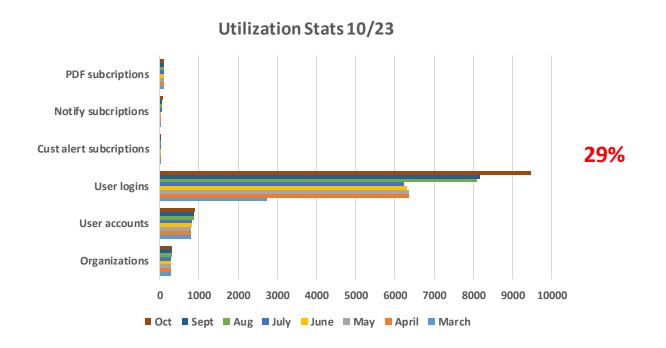




- Continuing to utilize biospatial for repository and data accessibility
  - **❖** Increase provider utilization of Biospatial reporting from 10% to 50%

#### **Accessibility**

**Work in Progress** 

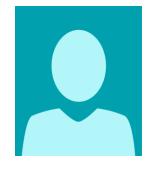




## **EMS Field Data Collection**



### We appreciate your continued support.



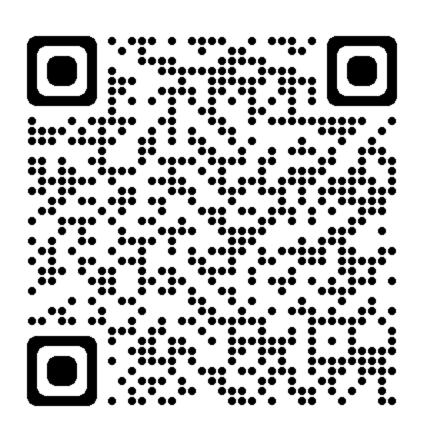
Brenda Clotfelter

Data Unit / Bureau of

**Emergency Medical Oversight** 

727-424-4530

Brenda.clotfelter@flhealth.gov



www.floridaemstars.com





## CRASH AND UNIFORM TRAFFIC CITATION (UTC) DATA IMPROVEMENT

Florida Department of Highway Safety and Motor Vehicles





# FFY 2024 Crash & UTC Data Improvement Grant Melissa Gonzalez, Operations & Management Consultant Manager



### **Crash Objective 1**

Establish a timeline with goals for each remaining paper-submitting LEA to achieve full adoption of electronic crash reporting.

#### Status: Identified paper LEAs & crash counts for 2022 & 2023

List of Agency that still need to transition (JAN - NOV 2023)	2022 Crash Counts	2023 Crash Counts (as of Nov 14th)
INDIAN RIVER CO SO	2372 reports	1949 reports
COCOA PD	911 reports	838 reports
SUNNY ISLES PD	673 reports	587 reports
LANTANA PD	562 reports	529 reports
MILTON PD	450 reports	465 reports
ORANGE PARK PD	362 reports	368 reports
DADE CO SCHOOL BOARD PD	361 reports	333 reports
GREEN COVE SPRINGS PD	233 reports	198 reports
PALM BEACH CO SCHOOL BOARD PD	173 reports	195 reports
FL INTERNATIONAL UNIV POLICE	160 reports	124 reports
PASCO CO SO	73 reports	86 reports
DUVAL CO SCHOOL BOARD PD	68 reports	59 reports
PALM BEACH PD	58 reports	37 reports
INTERLACHEN PD	33 reports	36 reports
DIXIE CO SO	26 reports	17 reports
MARION CO SO	0 reports	15 reports
SHALIMAR PD	19 reports	13 reports
FL SCHOOL FOR DEAF AND BLIND CAMPUS PD	5 reports	5 reports

#### Next Steps:

- FLHSMV outreach
- Establish set timelines for onboarding
- Assist with onboarding



## **Crash Objective**

Conduct four statewide LEA trainings on the importance of electronic crash reporting and data quality to improve crash data.

#### Status:

- Collecting top errors seen in the database
- Collecting common questions received by officers
- Identified potential location venues

#### **Next Steps:**

- > Draft curriculum
- Set up tentative dates, location, and length of training.

#### **Training Curriculum (tentative)**

#### Part 1: E-Crash 101

- FLHSMV/ Crash Unit responsibilities
- Collection and Ingestion process

#### Part 2: Importance of Collection

- FARS Federal Reporting
- Data Driven decision-making
- Federal and State funding

#### Part 3: Data Integrity

- Common crash report errors
- FAQs



## **UTC Objective 3**

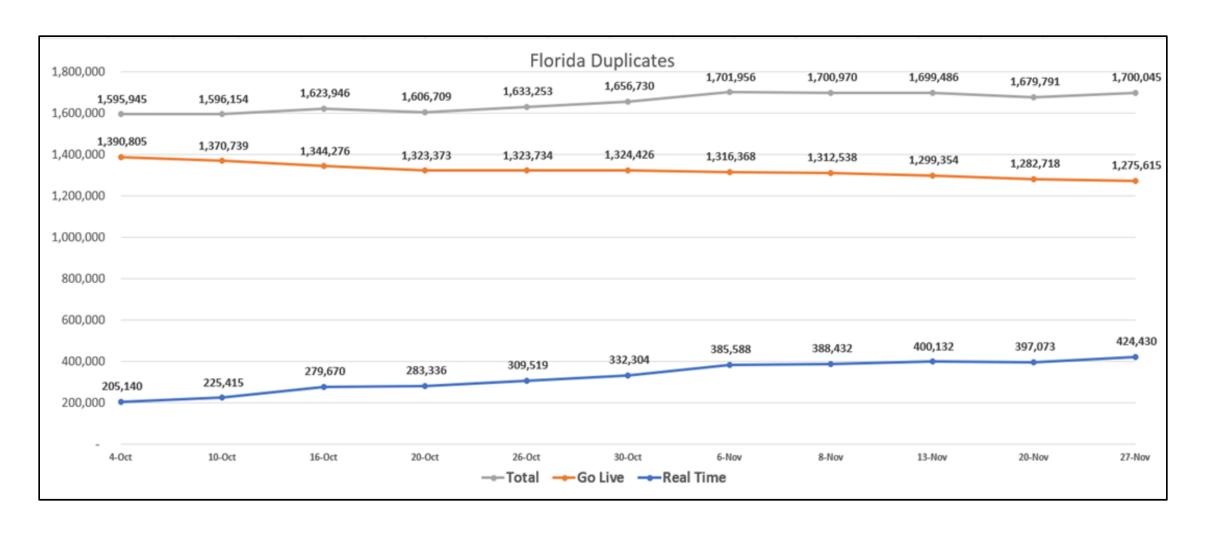
Identify and resolve duplicate credentials to improve uniformity of driver history data.

#### **Status:**

- ➤ All 4 part-time OPS Record Technicians have been fulfilled
- As of Nov. 27, we have a total of 1.7 Mil duplicates to resolve.
- For our current quarter, we have resolved 15,500 duplicates.



#### **Duplicate Statistics: Oct - Nov 2023**





## FFY 2024 Crash & UTC Data Improvement Grant





## DRIVER AND VEHICLE DATA QUALITY IMPROVEMENT

Florida Department of Highway Safety and Motor Vehicles





# FFY 2024 Driver and Vehicle Data Quality Improvement Grant Asher Lucas, OPS Project Analyst



## **Grant Objectives**

- ☑ Create a project plan to implement project goals for the driver and vehicle data systems.
- Develop performance measure(s), including baseline measurements, and establish numeric goals to evaluate performance for the:
  - ☐ Driver records system
  - ☐ Vehicle records system
- ☐ Identify recommendations for ongoing monitoring and evaluation of data quality for the driver and vehicle systems.



### **Driver Data Sets**

#### Driver Data AAMVA D20

- ➤ **Uniformity** Percent of AAMVA D20 Driver Data Elements present in FLHSMV Driver Data system.
  - Status: Building a spreadsheet to audit driver data elements

#### Driver History Record (DHR)

- > Completeness Percent of OOS surrender records with a DHR receipt.
- > Timeliness Time from driver license issuance to DHR receipt.
  - **Status:** Generated stats, but researching further with data managers to better understand the data



## **Driver Data Sets (cont.)**

#### State Pointer Exchange System (SPEXS) Data

- > Accuracy Percent of valid records not in Error status
- > Completeness Percent of valid records in Complete status
- > Timeliness Days in SPEXS Queue
  - **Status:** SPEXS system is still new; awaiting stabilization before committing to measurements

#### Missing Dispositions on the Driver Record

- ➤ **Completeness** Reduce the number of dispositions with an offense over a year old that have been closed/disposed but haven't been returned to FLHSMV
- > Working with Florida Court Clerks and Comptrollers to find closed dispositions
  - **Status:** Sending data to all counties for review



### **Vehicle Data Sets**

#### Vehicle Weight

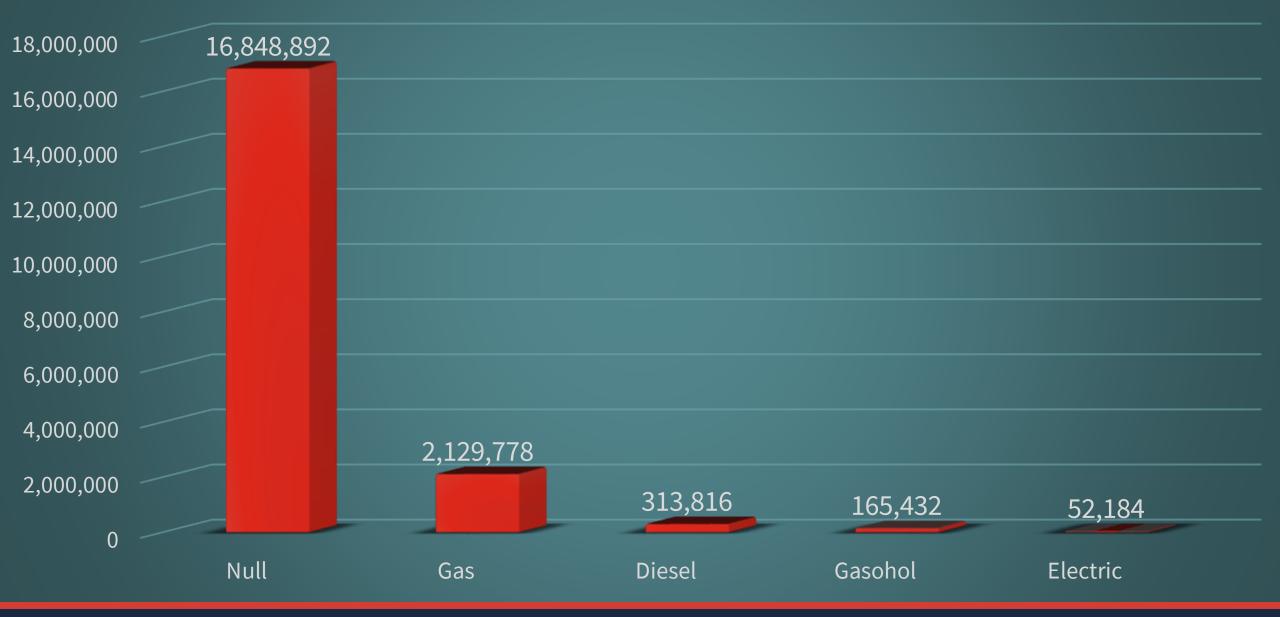
- > Accuracy Percent of vehicles within 50% of average weight
  - Average weight by make, model, and year
  - 50% deviation threshold
  - AU (cars & light trucks) vehicle types only

#### **Fuel Type**

- > Completeness Percent of vehicles with a fuel type on record
  - 13% completeness rate for cars, trucks(light & heavy), motorcycles, and buses
  - VINtelligence assists in matching (~83.5%), but it is not reliable as a replacement for raw data

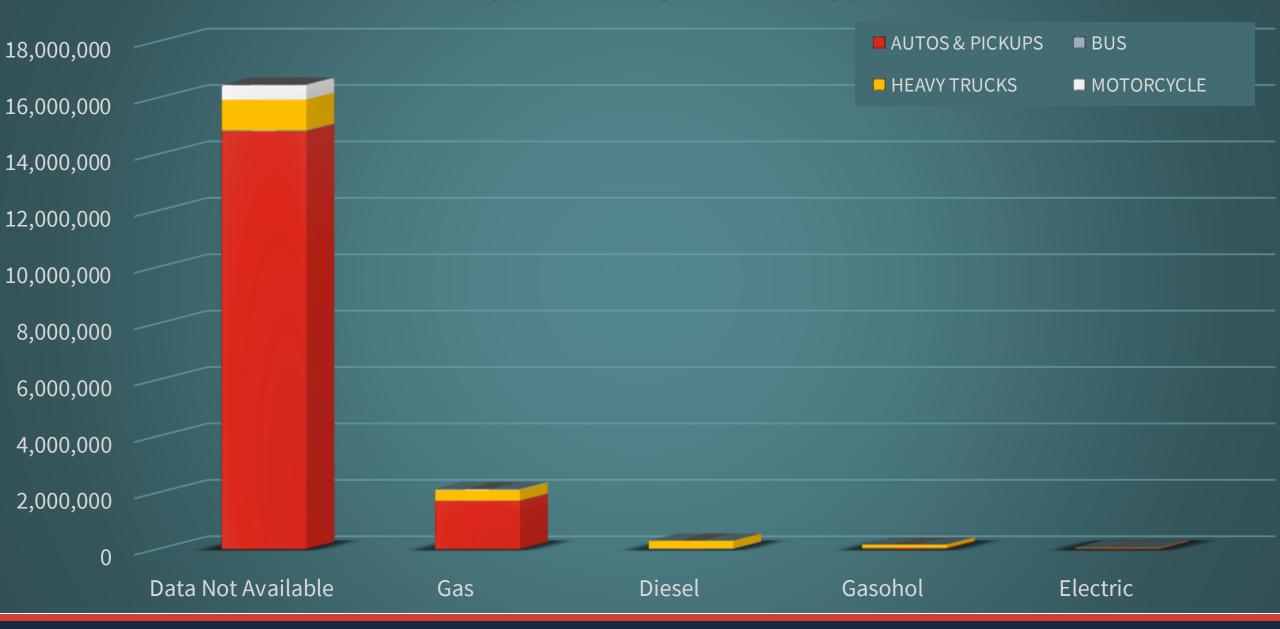


#### Number of Vehicles by Fuel Type





#### Fuel Type Data by Vehicle Type







## Questions?

Contact: AsherLucas@flhsmv.gov





# TRAFFIC AND CRIMINAL SOFTWARE (TRACS) SUPPORT & ENHANCEMENT, AND TRAINING

Florida State University





December 1, 2023

## TRAFFIC AND CRIMINAL SOFTWARE

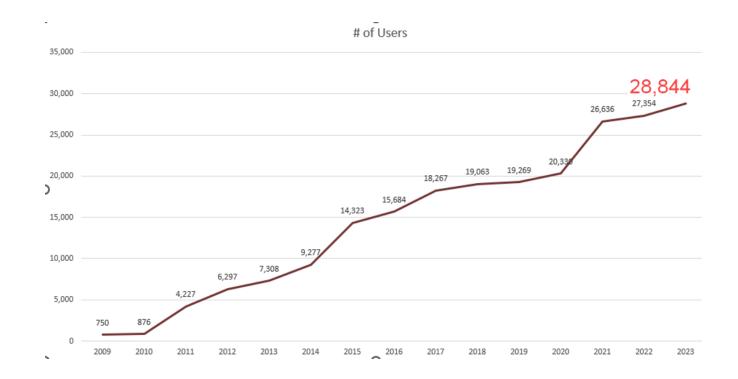


#### **TraCS Growth - Users**

Users

**– 2008: 750** 

- 2023: 28,844



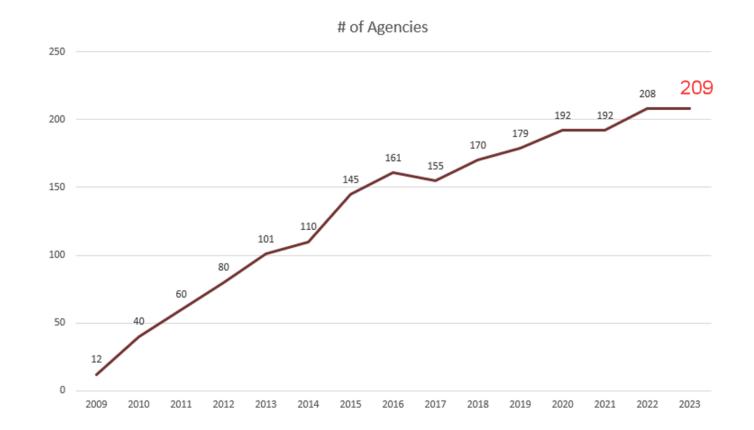


#### **TraCS Growth - Agencies**

Agencies

**- 2008: 12** 

- 2023: 209





#### **Objective 1: Timeliness**

- FY22-23: 12.9 day average
- To encourage TraCS agencies to maintain a low average delay between the initial crash date and the date on which the data is entered into state crash databases owned by DHSMV.



#### **Objective 2: Accuracy**

- FY22-23: 99.93%
- To maintain the low number of load errors for crash reports submitted electronically to DHSMV using TraCS at less than one percent.



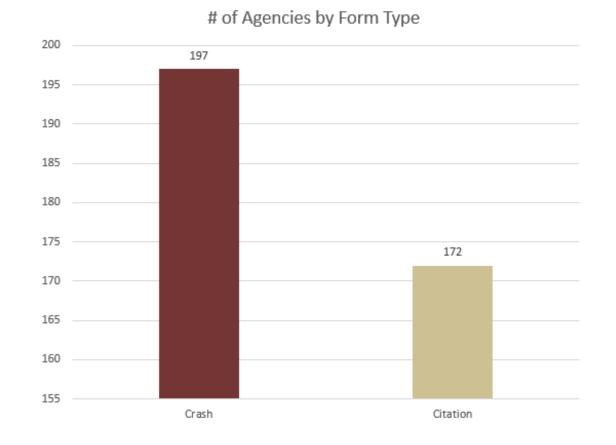
#### **Objective 3: Completeness**

- FY22-23: 49.01%
- To maintain or increase the total percentage of statewide crash reports submitted electronically by agencies using the TraCS Florida software.



#### **Objective 4: Uniformity**

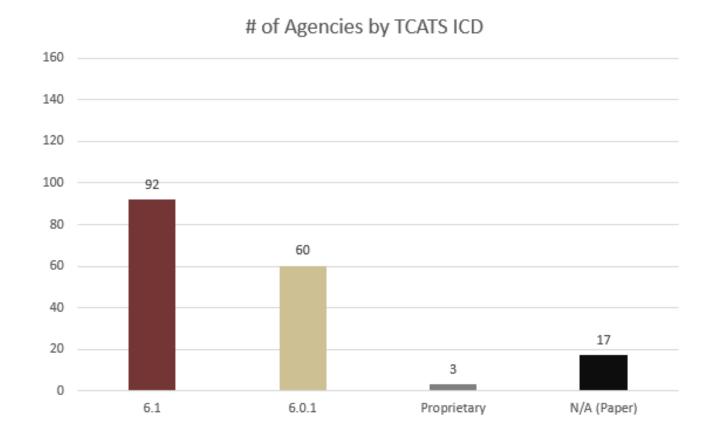
To improve uniformity in data collection methods.





#### **Objective 4: Uniformity**

- To improve uniformity in data collection methods.
- 17 agencies submitting paper in Broward and Volusia counties





#### **Objective 4: Uniformity**

Submitting to the FCCC (state citation repository)
Jefferson County is pending approval from their clerk to move forward.

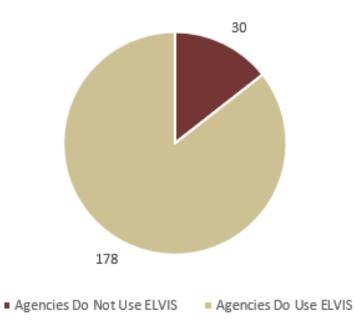
- Bay
  - Panama City PD
- Calhoun
  - Calhoun SO
- DeSoto
  - Arcadia PD
  - DeSoto SO
- Franklin
  - Franklin SO
- Hamilton
  - Jasper PD
  - Jennings PD

- Hardee
  - Bowling Green PD
  - Hardee SO
  - Wauchula PD
- Hernando
  - Hernando SO
- Levy
  - Cedar Key PD
  - Chiefland PD
  - Levy SO
- Pasco
  - Dade City PD
  - New Port Richey PD
  - Port Richey PD



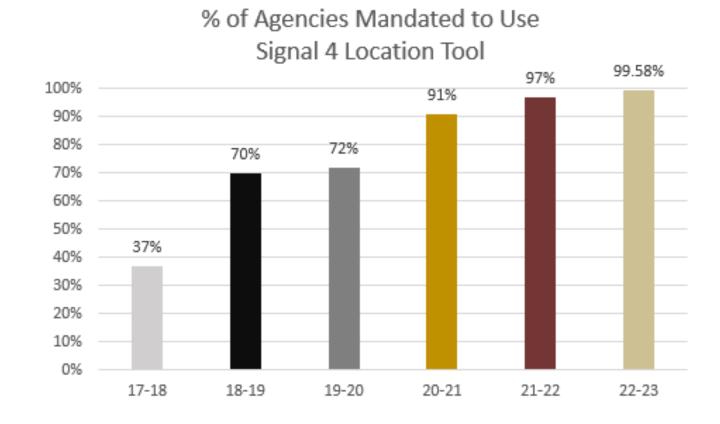
- To maintain the number of agencies using FCIC/NCIC interfaces.
  - –Over 99% using an FCIC/NCIC interface







- To increase the number of TraCS agencies using a location tool to plot accidents on the crash form.
  - 12 agencies do not use our crash form
  - All agencies now have the mandate turned on.





127 agencies using the Signal 4 Diagram Tool



- The following parameters are passed from the location tool and crash report to the Diagram tool:
  - Manner Of Collision
  - First Harmful Event
  - Vehicle number
  - Body type
  - Vehicle Special Function
  - CMV Config
  - Cargo Type
  - Color Code
  - Travel Direction
  - Impact Area
  - Maneuver
  - Non-Motorist Number
  - Non-Motorist Description
- Roadway information now updates on crash report when changes are made to the location through the diagram tool.



 Here is a sample produced from our testing





#### **Objective 6: Accessibility**

- Hosting data for 181 agencies at Thrive
- To maintain a primary data hosting site



#### FY 23-24 Highlights

- Hire a new support person
- Produce more training videos
- Hold more webinars
- Deploy SentinelOne (complete)
- Upgrade all servers to Windows 2022 (complete)
- Integrate MFA with TraCS for end users
- Migrate as many citations transmission jobs to the FCCC as possible
- Maintain state forms and code lists (appendix C, FWC, and FDLE statute tables)
- Develop new interfaces for FCIC/NCIC vendors



Thank you for your continued support!





## ELECTRONIC LICENSE AND VEHICLE INFORMATION SYSTEM (ELVIS)

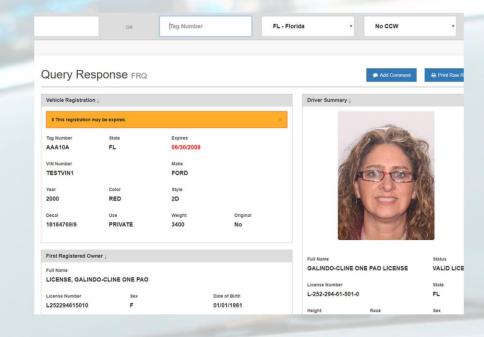
Florida State University



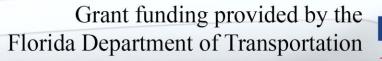


Better Data, Safer Roads.

# ELVIS TRCC UPDATE December 1, 2023









## Welcome!

#### **Team Members**

- Dr. Lisa Spainhour, Principal Investigator
- Zoe Williams, Program Manager
- Margaret Edwards, Systems Administrator
- Capt. Bud Dasher, Support

## December 2023 Statistics

#### Current ELVIS Usage

- 276 Agencies (+6 since September)
- 32,717 user accounts (+1,000 since September)
- 2,774,847 queries run this fiscal year
- Nearly 1.38M queries per month
  - Increase of ~80,000 queries per month over September numbers

### FY23-24

#### Completeness and Uniformity

 As always, lots and lots of state parser fixes to keep up with changing state formats and ensure elements parse correctly from each state

#### Accuracy and Integration

- Integration with external crash and citation vendors to improve data accuracy continues to be expanded and improved
  - TraCS
  - Mark43
  - LexisNexis
  - FINDER
  - Others

#### Security Features

- Working on integration with Microsoft Advanced Authentication methods (Cloud Identity and SSO)
- Many changes to FBI CJIS Security Policy over the last year
- Investigating new advanced authentication methods and auditing capabilities

#### Accessibility

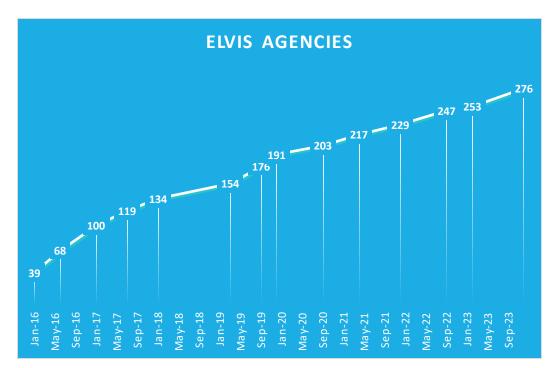
- New agencies continue to be brought on board
  - Dunnellon Police Department
  - Fort Pierce Police Department
  - Palm Beach Police Department
  - Sebring Police Department
  - Saint Lucie County Sheriff's Office
  - Miami-Dade Office of Inspector General
- Added 6 new agencies since June meeting
  - 1,000 new users
  - Increase of approx. 80,000 queries per month since last TRCC meeting
- Evaluating future hardware requirements based on continuing increase in usage and current limitations
  - Last FY up-time was 99.51% averaged over the entire year
- Implementing new hardware at Tallahassee Police Department, evaluating redundancy options in-place (TPD, Consolidated Dispatch, Real-Time Crime Center)

## ELVIS Usage over time, 2016-Present

#### Law Enforcement Agencies

• 1/2016: 39

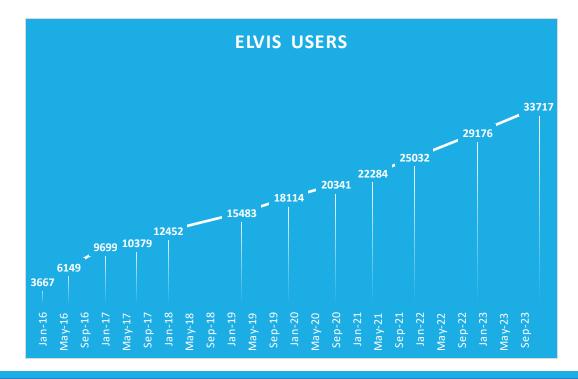
12/2023: 276



#### **User Accounts**

1/2016: 3,667

12/2023: 33,717

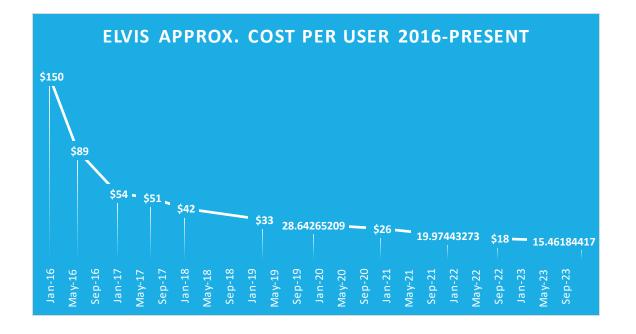


## ELVIS Cost per User

FY23-24 Total Funding Request: \$521,327

Total users (as of 12/1/23): 33,717

Avg. Cost Per User: \$15.46



## Thank You

QUESTIONS?



## GEOLOCATION & CRASH DIAGRAMMING TO IMPROVE CRASH DATA LOCATION TIMELINESS AND QUALITY

University of Florida

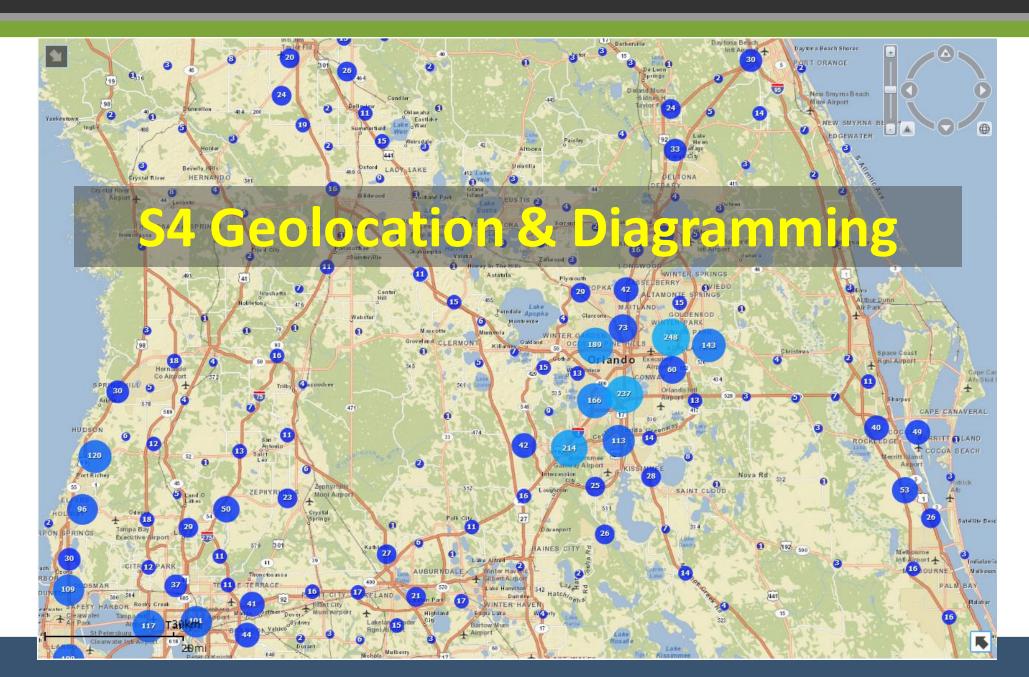




## **Projects**

**Signal4 Geolocation & Diagram** (Geolocation and Crash Diagramming to Improve Crash Data Location, Timeliness, and Quality)

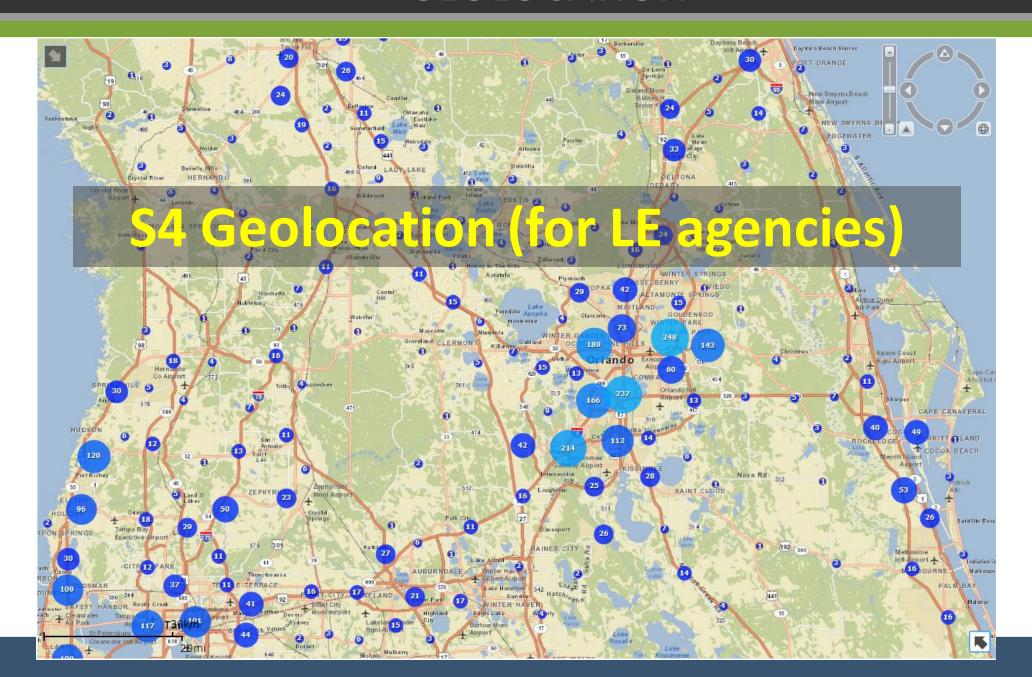
**Signal4 Analytics** (Expanding Accessibility, Utilization, and Data Integration of Signal 4 Analytics)



# **Geolocation & Diagramming Tasks**

- a) Geolocation for LE (S4 Geolocation)
- b) Crash Report Diagramming (S4 Diagram)
- c) Editor Geolocation (for FDOT & local governments)

## SIGNAL FOUR A GEOLOCATION



## SIGNAL FOUR A GEOLOCATION

## **S4** Geolocation Mandated Agencies

- TraCS
  - 100% of agencies that report crashes (196 of 196)
  - 11% of agencies that write citations (20 of 173)

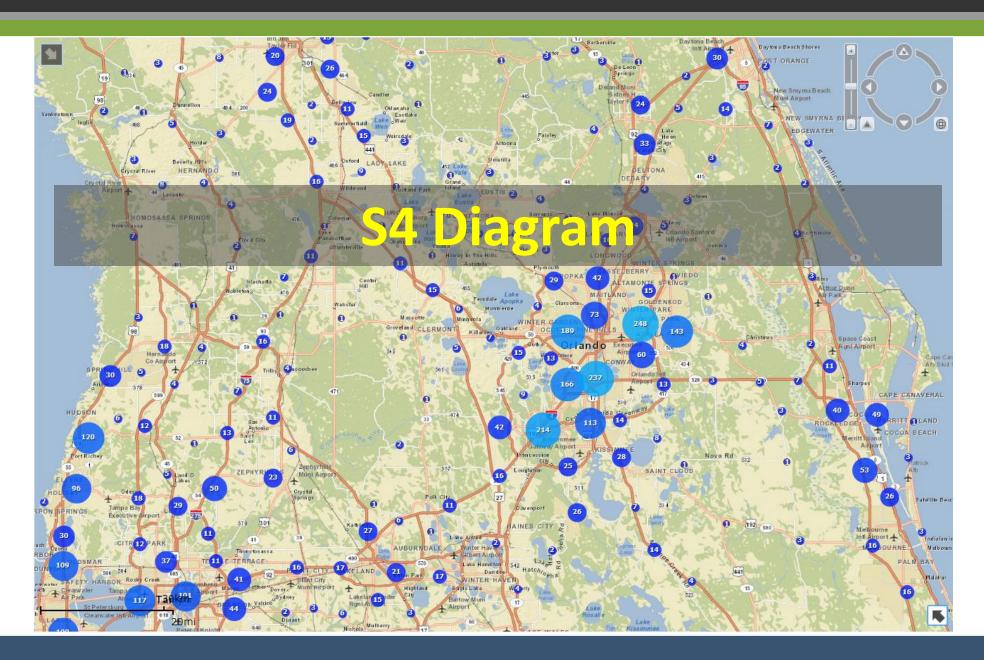
- SmartCOP
  - Jacksonville SO for crashes

## SIGNAL FOUR A GEOLOCATION

#### **Current and Future Activities:**

- Working with SmartCOP to upgrade to v3 and roll out the tool to rest of SmartCOP agencies during FY 23-24
- In discussion with Central Square to integrate S4
  Geolocation into their One Solution e-crash and use
  Gainesville PD as pilot
- Working to finalize the geolocation support for the most up-to-date version of HERE streets
- Ongoing user and technical support

## SIGNAL FOUR A DIAGRAM 5



## S4 Diagram Purpose

- Improve crash report data Accuracy, Time Saving, Efficiency and Consistency
- Ensure consistency between
  - Crash location and crash diagram
  - Relevant crash data elements and crash diagram

## S4 Diagram TraCS Usage Stats

- About 75,000 TraCS crash reports have used the S4 Diagram since October 2022
- The number of TraCS agencies using S4 Diagram is rapidly increasing (kudos to TraCS team)
- 127 TraCS agencies are currently using the S4 Diagram (127 of 196 or 65%)

Agency	Report Count
Miami Police Department	16797
Lee County Sheriff's Office	5249
Orlando Police Department	5016
Palm Beach County Sheriff's Office	3839
Tampa Police Department	3695
Tallahassee Police Department	3594
Miami Gardens Police Department	3024
Seminole County Sheriff's Office	2431
Coral Gables Police Department	2280
Panama City Police Department	2060
Charlotte County Sheriff's Office	2028
Hialeah Police Department	1773
North Miami Police Department	1550
Martin County Sheriff's Office	1324
Boynton Beach Police Department	1253
Lakeland Police Department	1179
Apopka Police Department	1087
Citrus County Sheriff's Office	815
Palm Bay Police Department	796
Altamonte Springs Police Department	736

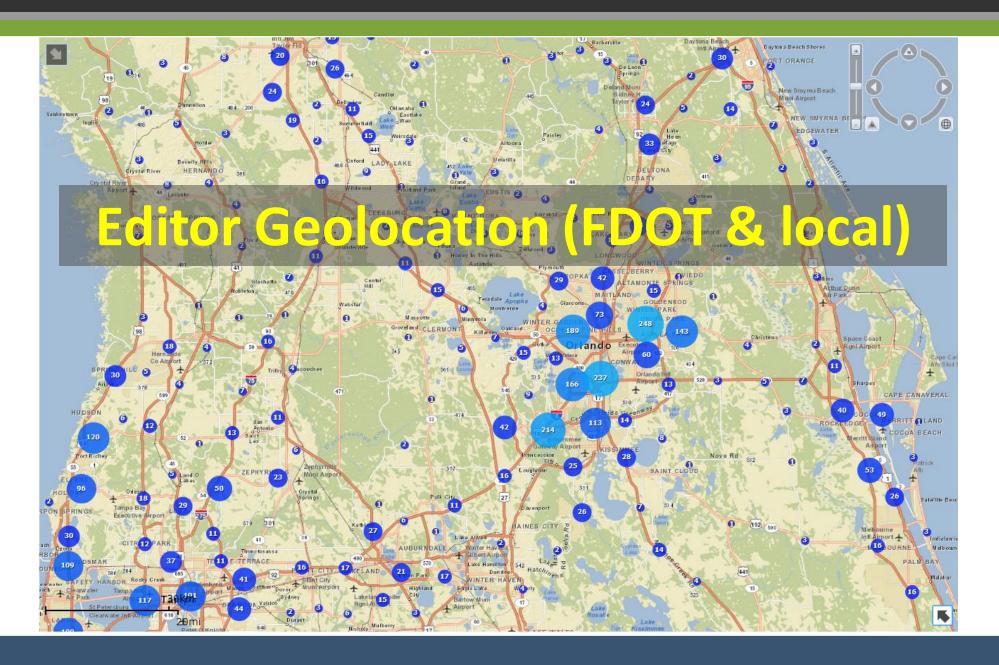
Top 20 agencies using S4 Diagram

#### **Recent Activities**

- Made progress on the capability to view S4 diagrams in Signal4 Analytics. Expected to include early in 2024.
- Planning on adding the same capability to the Editor Geolocation (for FDOT and local users)
- Refining current capabilities, making some improvement, and adding more vehicles types.
- Developing monitoring tools



## SIGNAL FOUR A FDOT GEOLOGCATION



## SIGNAL FOUR A FDOT GEOLOSCATION

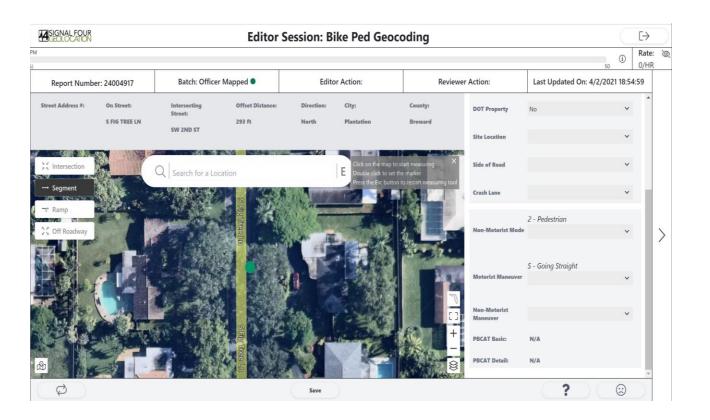
## **Editor Geolocation Purpose**

Unify the geolocation process across FDOT, S4 and LE agencies to achieve one consistent statewide geolocation process

## SIGNAL FOUR A FDOT GEOLOGEATION

#### Status

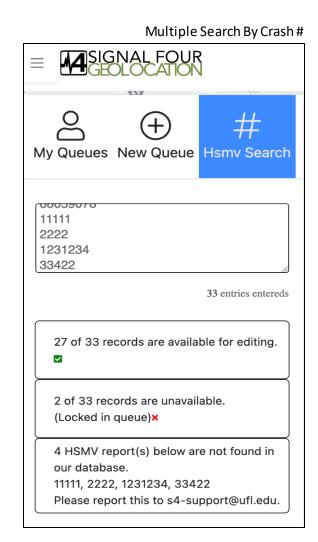
- In use for about a year and a half
- Continued refinement and improvements

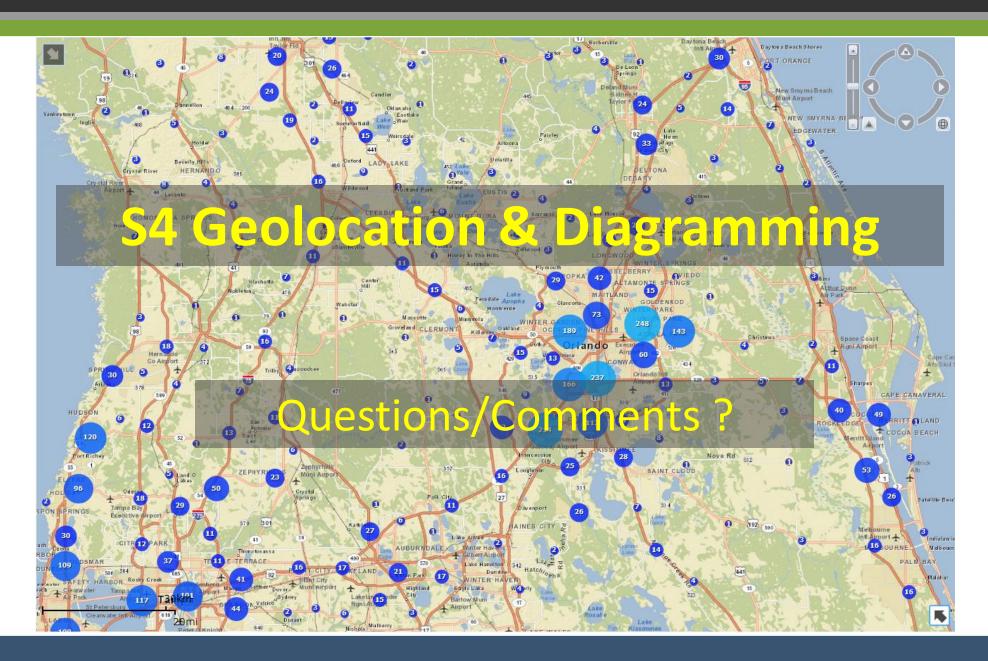


## SIGNAL FOUR A FDOT GEOLOSCATION

#### **Recent Activities:**

- Released version 1.1.0 at the end of September
- It included various bug fixes and new capabilities to improve review process and usability.
- Currently testing version 1.2.0 planned for release soon. Improvements include:
  - Tool to measure distances
  - Review process improvements
  - Editor search using multiple report numbers
  - Various bug fixes



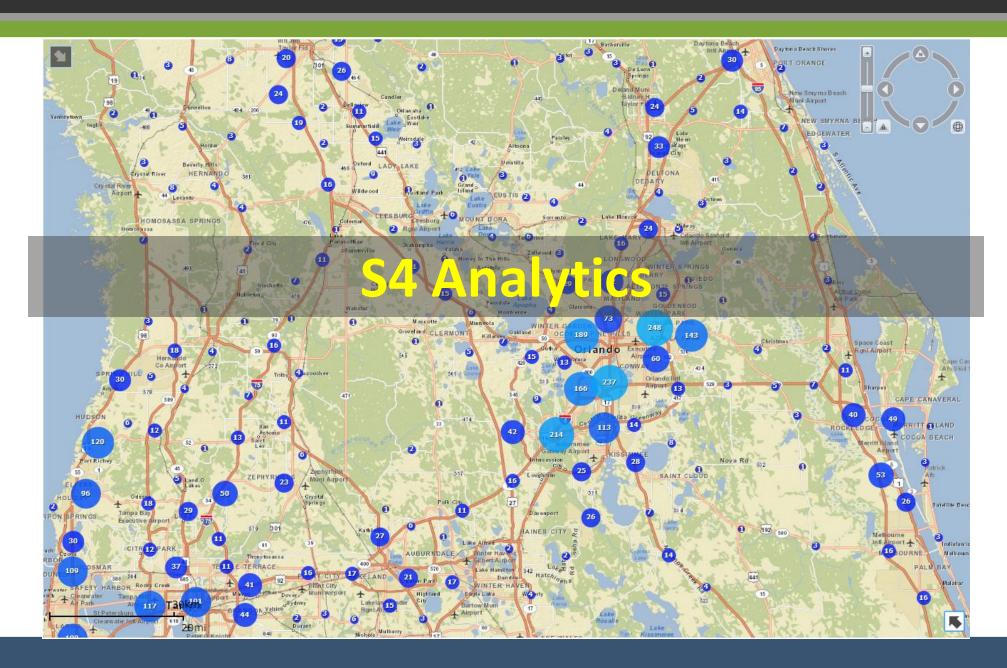




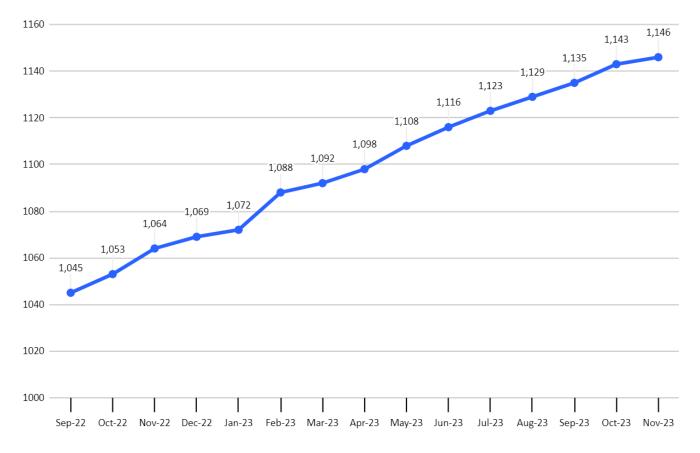
# EXPANDING ACCESSIBILITY, UTILIZATION, AND DATA INTEGRATION OF SIGNAL FOUR ANALYTICS

University of Florida



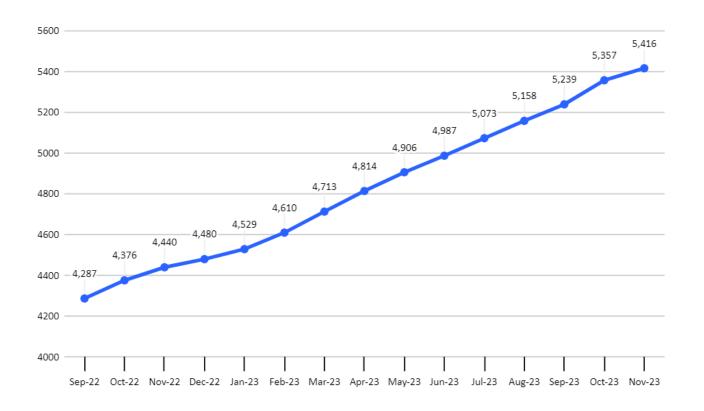


## Number of Agencies & Consulting Firms



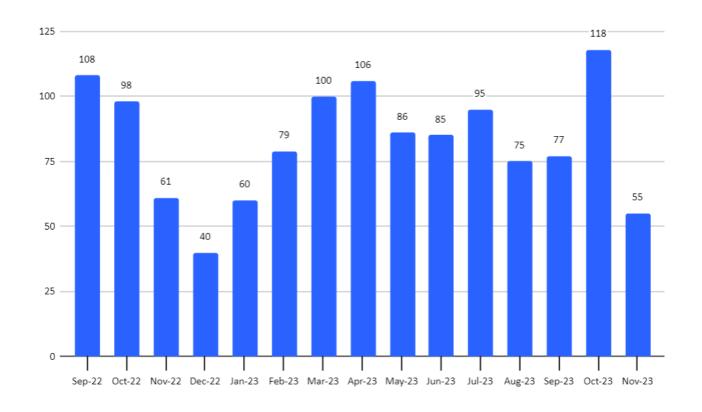
74 new agencies and consulting firms since January 2023

## Number of Users



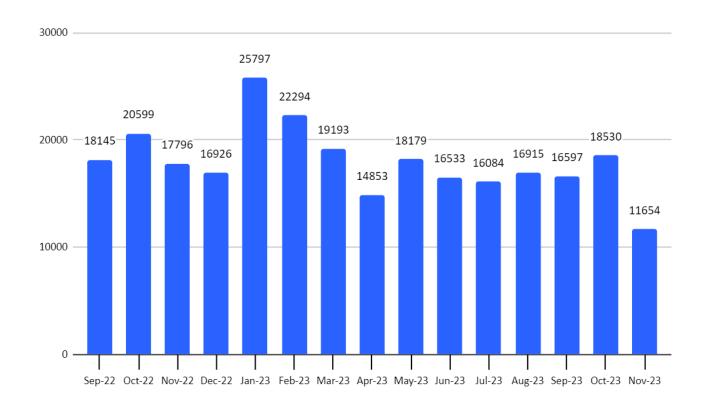
About 900 new users since January 2023

## New Users by Month



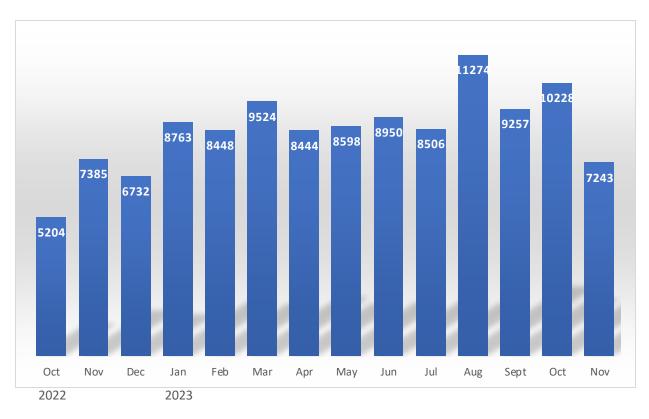
On average about **85** new users per month

## Number of Queries/Reports



On average about **18,600** queries/reports per month

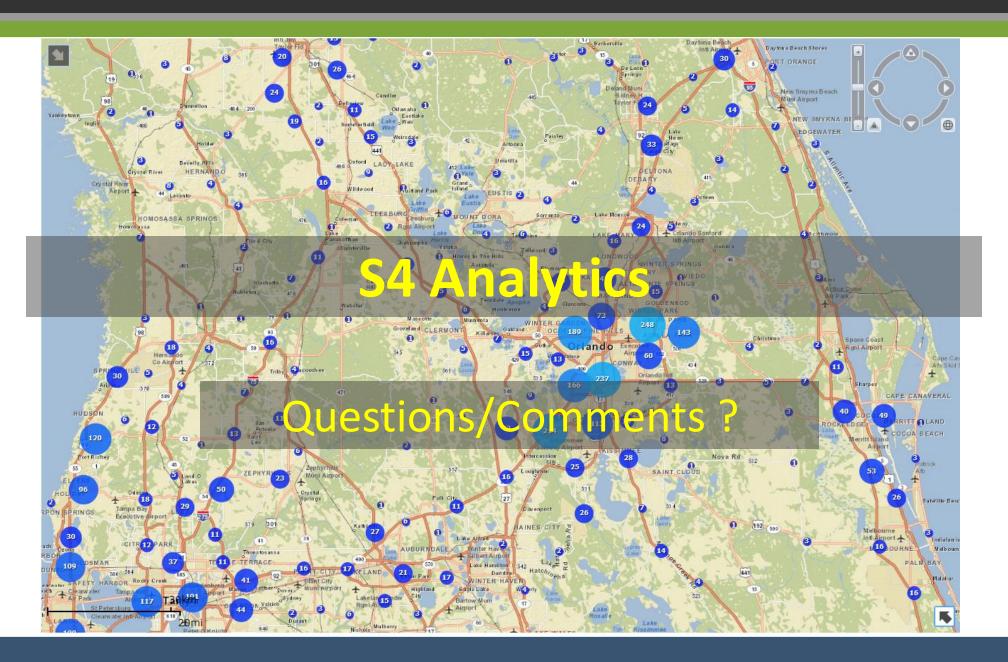
## Public Dashboard Pageviews

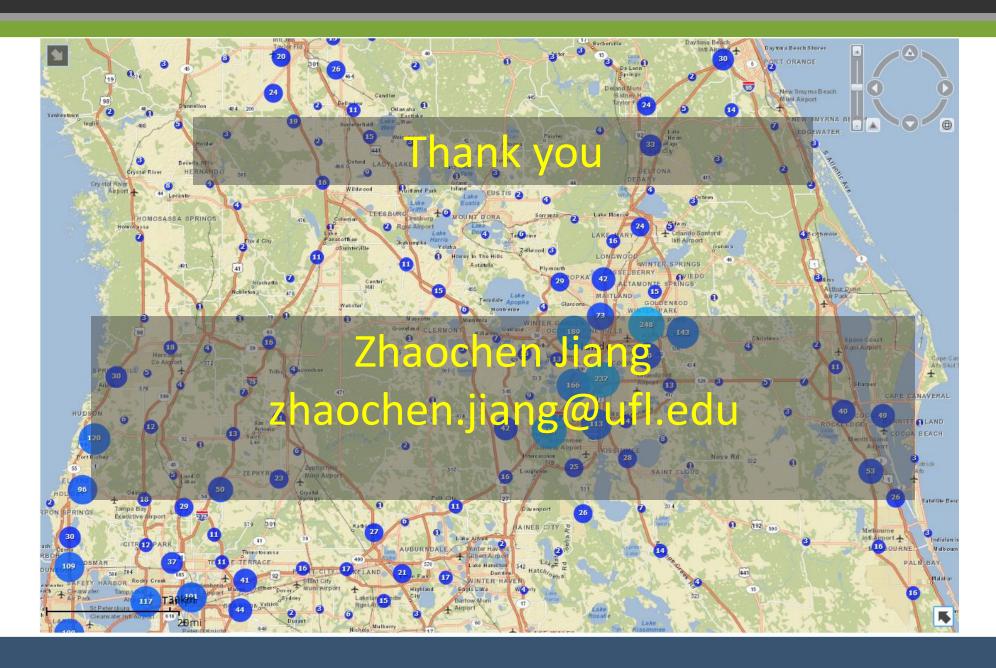


On average there are about **8,500** views per month

## **Recent and Ongoing Activities**

- Upgrade system hosting and URL standardization across S4 services
- Improved security for access to crash reports
- Working on capabilities to share queries to improve collaboration
- Continued database and system upgrades
- Adding ability to post descriptions of new release features
- Developing functional requirements for expanding analytical capabilities during FY 23-24







# OPEN FORUM: STAKEHOLDER AND MEMBER UPDATES AND SHARING

Group Discussion





# **PUBLIC COMMENT**

Chris Craig, FDOT





## WRAP UP AND NEXT STEPS

Chris Craig, FDOT

Danny Shopf, Cambridge Systematics



## WRAP UP AND NEXT STEPS



- Upcoming TRCC Meetings
  - March 29, 2024
  - June 21, 2024
  - September 13, 2024



# THANK YOU AND SAFE TRAVELS!

See you in March!

